

MEDIA RELEASE



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leo™ ROAMS ACROSS THE GLOBE

At leo™ we have taken note of our client's needs to have easy access to international roaming facilities and hassle-free connection when travelling outside of the borders of Namibia.

With leo™ clients can roam in almost 180 networks across 100 countries. There are no restrictions with leo's roaming service post paid clients have access to voice and data roaming facilities, where available. Once leo™ clients leave our borders, it is advisable to put their handset off and on to automatically become connected to a preferred foreign network.

Pre-paid roaming clients can also automatically roam, where available and they are charged immediately for this service. Pre-paid clients should, however, ensure that they take enough recharge vouchers with them to top-up, by sending an sms to 124.

Post-paid clients will be billed on a monthly basis, when they return to Namibia and they are encouraged to increase their credit limit or make an additional payment, before they leave for their journey. Roaming data can be expensive, especially when downloading big files or accessing graphically complex websites.

Roaming charges differ per destination and it is advisable to check the costs before you start roaming. What is important is that foreign networks may not always be the best quality, but leo™ does random quality checks to make sure that our clients enjoy a good roaming experience.

Our customer care centre is waiting to answer your queries regarding roaming, destinations etc. Contact one of our advisors on 085-120 or visit any one of our 11 leo™ stores for more information.

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PHOTO CAPTION: Hayley Olivier, Manager: Roaming Services

ISSUED BY AND QUERIES TO

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